



# providing quality training & consultancy for over 30 years



#### SCRUM

Scrum is a simple yet incredibly powerful set of principles and practices that help teams deliver products in short cycles, enabling fast feedback, continual improvement, and rapid adaptation to change. As the leading Agile development framework, Scrum has predominantly been used for software development, but it is also proving to be effective in efforts far beyond.

Certification in Scrum is provided by the Scrum Alliance - a membership organization that encourages and supports the widespread adoption and effective practice of Scrum.

# ADVANCED CERTIFIED SCRUM MASTER

The Advanced Certified Scrum Master course is an interactive two-day training course, which gives you guidance on communication, coaching and facilitation skills. You will be practicing a myriad of advanced personal, one-to-one and group exercises and will walk away with techniques to reinvigorate your leadership approach and take your team's performance to the next level.

### **Course Objectives**

#### This course will enable delegates to:

- Deal with common agile problems
- Evolve their Agile teams
- Dive into team and relationship dynamics
- · Learn how to keep things fresh for teams
- · Coach teams and organisations in the agile mindset
- Help teams understand how to deal with different people and motivations
- Walk away with a ready-to-use toolkit of coaching and facilitation games, exercises and tools
- Gain access to online social networks and additional Scrum Alliance membership resources

# Who Should Attend

Those who are likely to become involved in Scrum / Agile, including:

- Scrum Masters
- Project Managers
- Team Leaders
- Development Managers
- Delivery Managers
- Agile Coaches

# Course Duration: 2 days

## Course Code: ACSM

#### **Detailed Course Content** State of Lean and Agile

Origins of Agile and empirical processes Drivers for change and the movement towards Agile

#### Coaching and Facilitation

Understanding the role of mentoring, coaching and facilitation Facilitating well and with Agility Interactive Facilitation Techniques The GROW model and the Groan Zone

#### **Coaching Individuals**

Nurturing personal agility Increasing engagement to encourage greater accountability, commitment, and buy-in

#### **Coaching Teams**

Nurturing group agility Exercises and games for local and remote teams Understanding intrinsic and extrinsic motivators

#### Coaching the Product Owner

Supporting the Product Owner with facilitation and coaching Facilitating dialogue between the Product Owner, team members, customers, stakeholders, and executives

#### Coaching the Agile Organization: Beyond the Team

Nurturing and coaching an agile mindset Challenges and removing impediments

(continued overleaf)

#### Pre-requisites, evening study and examinations

The course can be taken by anyone with a basic Scrum certification. There is no examination. However, to earn Advanced Certified ScrumMaster<sup>®</sup> certification, you first must have an active Certified ScrumMaster<sup>®</sup> certification with Scrum Alliance, as well as at least one-year work experience specific to the role of Scrum Master.





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# **Detailed Course Content (continued)**

Scaling Scrum Major scaling approaches De-scaling to manage complexity An Agile scaling assessment filter

#### **Developing Yourself**

Continuous improvement Additional techniques

# **Related TCC Training Courses**

#### **More Information**

If you would like to discuss anything further, please email us at contact@tcc-net.com

For upcoming dates on our public schedule and prices, please visit our website at *www.tcc-net.com* 

If you have four or more people to train and would like this course run in-house, please *call us* for further details.





#### TCC Training & Consultancy

Orchard House, Dingle Lane Sandbach, Cheshire, CW11 1FY, UK

Tel: +44 (0)1477 500 011 • Email: contact@tcc-net.com • Website: www.tcc-net.com

🍠 @tccltd 🛛 📊 www.tcc-net.com/linkedin 🛛 🚹 😣















