TCC
TRAINING AND CONSULTANCY

*providing quality training & consultancy **for over 25 years***

bcs Accredited Training Organisation

BCS FOUNDATION IN BUSINESS ANALYSIS

Foundation in Business Analysis is a Foundation Certificate from the BCS Professional Certifications portfolio (formerly ISEB Certifications). It is also one of an integrated set of courses leading to the widely respected Higher Certificate - the BCS Diploma in Business Analysis.

Foundation in Business Analysis is a KNOWLEDGE based specialist module of the BCS Business Analysis Diploma.

FOUNDATION IN BUSINESS ANALYSIS

This course covers concepts, approaches and techniques that are applicable to business analysis. The certification provides a foundation for the specialist BCS modular certificates in the areas of Business Analysis and Business Change.

Course Objectives

This course will enable delegates to:

- Understand what business analysis is and the competencies of a Business Analyst
- Appreciate the strategic context for business analysis
- Recognise the business analysis service framework
- Investigate the business situation, analyse and manage stakeholders and improve business services and processes
- Understand the making of a business case
- Know the concepts of the definition, documentation, modelling, validation and management of requirements, to deliver a solution
- Prepare for the BCS Foundation Certificate in Business Analysis exam

Who Should Attend

Those who are likely to become involved in business analysis or systems development at any level, including:

- Business Analysts and Business Systems Analysts
- Business Managers
- Developers and delivery project roles
- Project Managers and Team Leaders
- Quality Assurance and Quality Control Managers
- Product Owners

Course Duration: 3 days

Course Code: FBA

Detailed Course Content

What is a Business Analyst
The business change lifecycle
The six Principles of Business Analysis

Competencies of a Business Analyst
The T-shaped professional
The three areas of business analysis competency

Strategic Context for Business Analysis
Business analysis and strategic context
Techniques: PESTLE, VMOST, CSFs, KPIs, SWOT analysis, the POPIT model, the business model canvas

The Business Analysis Service Framework (BASF)
The contents of the BASF, including stakeholder engagement

Investigating the Business Situation
Techniques: workshops, observation, interviews, scenarios, prototyping, user role analysis, rich pictures and mind maps

Analysing and Managing Stakeholders
Techniques: the stakeholder wheel, Power / Interest Grid and RACI

Improving Business Services and Processes
The business process hierarchy
SIPOC, Value Chain Analysis, Value Propositions
Event-response level and Actor-task level diagrams
Process modelling and improving business processes
Customer journey maps   *(continued overleaf)*

Pre-requisites, evening study and examinations
There are no pre-requisites for the course. Some evening work is required. Delegates sit a one-hour multiple choice examination. Successful candidates are awarded the BCS Foundation Certificate in Business Analysis.

Detailed Course Content (continued)

Defining the Solution
Gap Analysis and the POPIT model
Developing options
Design Thinking and convergent thinking

Making the Business Case
Lifecycle for business case development
Feasibility assessment
Structure and content of a business case
CARDI log, Payback, DCF, NPV, IRR

Establishing Requirements
The Framework for Requirements Engineering
Tacit Knowledge; requirements filters and business rules

Documenting and Modelling Requirements
Documentation styles, Requirements catalogue
The Product Backlog and user stories,
Use Cases, Class models

Validating and Managing Requirements
Formal validation process
Traceability and change control

Delivering Requirements
Delivery lifecycles: Waterfall, V model, Agile

Delivering the Business Solution
Role of the BA in the Business Change lifecycle
Human responses to change and the SARAH model
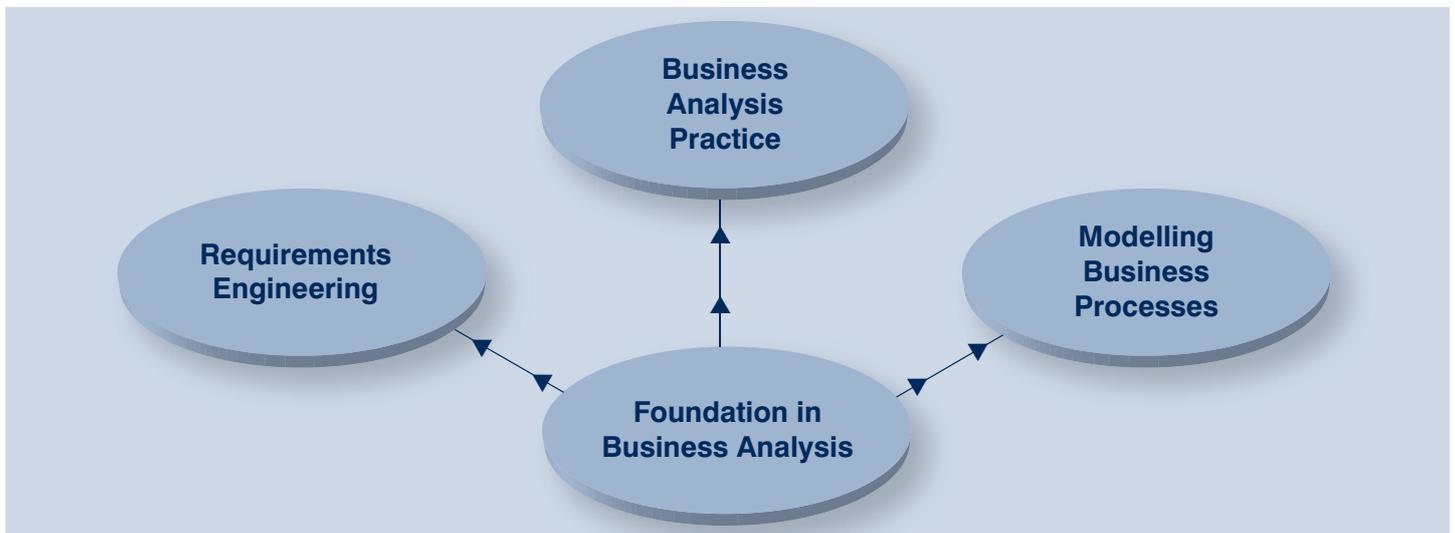Business readiness assessment and benefits review

More Information
If you would like to discuss anything further, please email us at
contact@tcc-net.com
For upcoming dates on our public schedule and prices, please visit our website at ***www.tcc-net.com***
If you have four or more people to train and would like this course run in-house, please ***call us*** for further details.

Related TCC Training Courses

Business Analysis Practice

Requirements Engineering

Modelling Business Processes

Foundation in Business Analysis

FBA301