



ORGANISATIONAL CONTEXT

Organisational Context is one of an integrated set of courses leading to the widely respected British Computer Society Information Systems Examination Board (ISEB) Diploma in Business Analysis.

Organisational Context is a KNOWLEDGE based specialist module of the ISEB Diploma in Business Analysis.

ORGANISATIONAL CONTEXT

This course considers the role of the business analyst when engaged in a business change project. It examines the internal and external organisational structures in which the Business Analyst may be operating and gives an overview of the major functions, such as financial and management accounting. It also investigates some of the legal and personnel issues which may impact the Business Analyst's role.

Course Objectives

This course will enable delegates to:

- Identify different types of business organisations
- Understand the advantages/disadvantages of the ways in which organisations can be structured internally
- Describe the work carried out by the key functional areas, including finance
- Interpret a Balance Sheet and Profit and Loss Account
- Explain legislative issues affecting information systems
- Apply investment appraisal, costing and cash flow forecasting techniques
- Prepare for the ISEB Certificate in Organisational Context

Who Should Attend

Those who are likely to become involved in business analysis and require a level of understanding of the business context within which they have to operate, including:

- Business Analysts and Systems Analysts
- Business Managers
- Developers
- Project Managers and Team Leaders
- Quality Assurance and Quality Control Managers

Course Duration: 2 days

Course Code: OC

Detailed Course Content

Philosophy, Approach and Principles

Types of organisation and professional bodies
Private and public sector organisations
Not-for-profit organisations

Structure & Management of Organisations

Organisational models
Depth of structure
Centralisation

Financial Accounting

The Balance Sheet
The Profit and Loss Account
Financial ratios
Liquidity
Gearing

Investment Appraisal

Payback
Discounted Cash Flow
Internal Rate of Return

Financing a Start-Up Company

Why capital is needed
The business plan
Sources of finance

(continued overleaf)

Pre-requisites, evening study and examinations

There are no pre-requisites for the course. Delegates can take an optional one-hour written examination at the end of the course. Successful candidates are awarded the ISEB Certificate in Organisational Context. Some evening work is required during the course.



Detailed Course Content (continued)

Management Accounting

Costing approaches
Principles of budgeting
Cash flow forecast

The Law, Government and Legal Issues

Anti-discrimination legislation
Software contracts and liability
Intellectual property rights
Data protection, privacy and freedom of information
Computer misuse, Human Resource issues

Other Business Functions

Sales
Marketing
Operations
Procurement

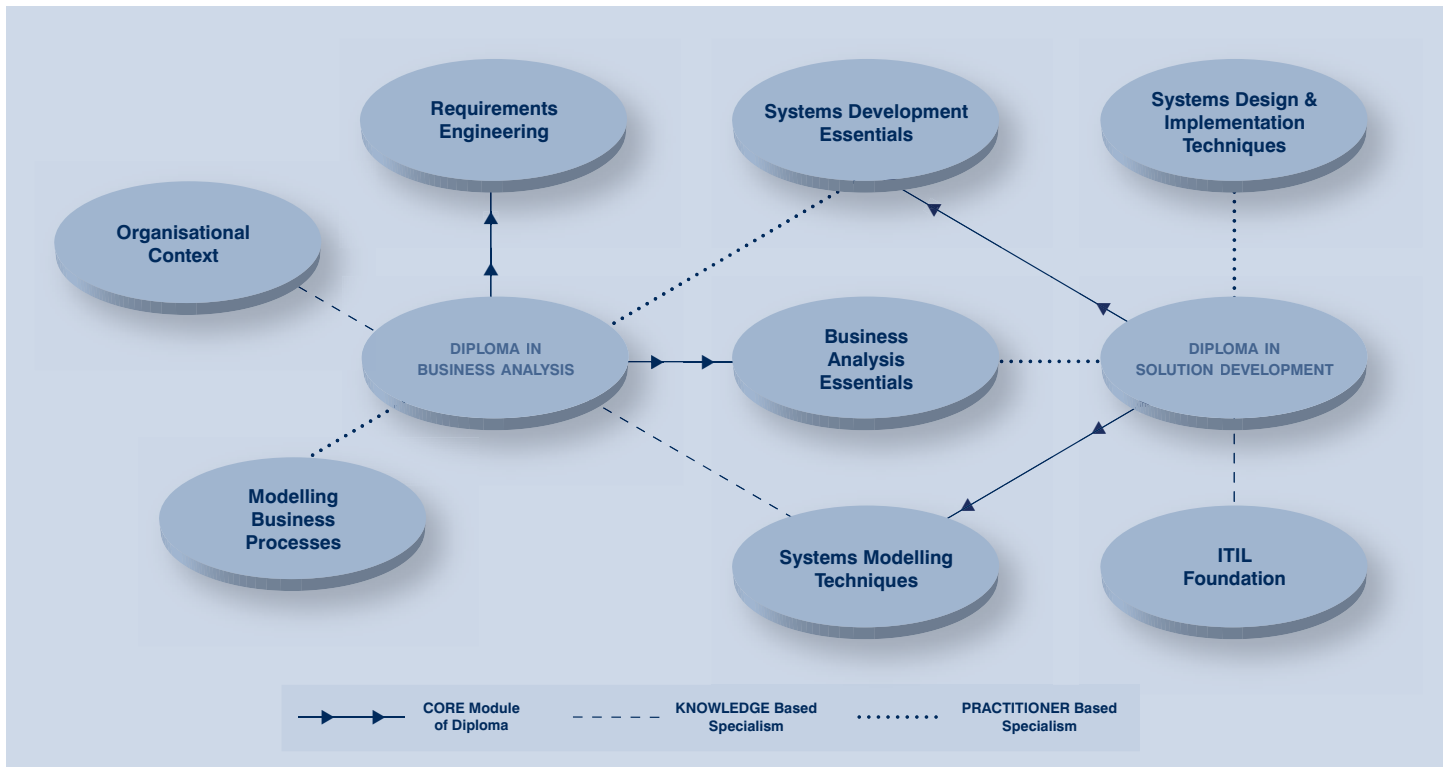
More Information

If you would like to discuss anything further, please email us at contact@tcc-net.com

For upcoming dates on our public schedule and prices, please visit our website at www.tcc-net.com

If you have four or more people to train and would like this course run in-house, please **call us** for further details.

Related TCC Training Courses



OC201