



BUSINESS ANALYSIS PRACTICE

Business Analysis Practice is one of an integrated set of courses leading to the widely respected Diploma in Business Analysis from the BCS, The Chartered Institute for IT. It can also lead to the BCS Diploma in Solution Development.

Business Analysis Practice is a CORE module of the BCS Diploma in Business Analysis. It is a PRACTITIONER specialist module of the BCS Diploma in Solution Development.

BUSINESS ANALYSIS PRACTICE

This course provides the fundamental skills and framework needed by effective business analysts engaged in a business change project. An integral case study allows delegates to apply best practice analysis techniques, working with others to model an organisation and identify the opportunities for business improvement. The course follows the business analyst's involvement throughout the project, right through to post-implementation benefits realisation.

Course Objectives

This course will enable delegates to:

- Demonstrate an understanding of business strategy and strategic analysis techniques
- Act as effective members of a team investigating an organisation's business systems with a view to recommending business improvements
- Apply techniques in order to analyse and model business systems
- Identify recommendations for business improvement
- Assist in the production of a rigorous business case covering the development and implementation of business changes
- Identify how business requirements may be supported by IT systems
- Prepare for the BCS Certificate in Business Analysis Practice

Who Should Attend

Those who are likely to become involved in business analysis or systems development at any level, including:

- Business Analysts and Systems Analysts
- Business Managers
- Developers
- Project Managers and Team Leaders
- Quality Assurance and Quality Control Managers

Course Duration: 3 days

Course Code: BAP

Detailed Course Content

Rationale

A lifecycle for business change

The role of the Business Analyst vs. the Systems Analyst

Purpose of analysing and modelling business systems

Strategic Analysis in Context

Environment analysis and SWOT

Overview of areas of strategy, including IS strategy

Critical success factors and key performance indicators

The Balanced Business Scorecard

Project Discipline for Business Analysis

Terms of reference/project initiation

Business and project objectives

Deliverables from business analysis

Understanding the Situation and Business Perspectives

Stakeholder analysis and investigative techniques

Identifying and defining business perspectives

Identifying and resolving conflicts

Analysing and Modelling Business Activities

Identifying activities and dependencies

Building a Business Activity Model (BAM)

Business events / activity indicators

Rules and constraints

(continued overleaf)

Pre-requisites, evening study and examinations

There are no pre-requisites for the course. Delegates can take an optional one-hour written examination at the end of the course. Successful candidates are awarded the BCS Certificate in Business Analysis Practice.



Detailed Course Content (continued)

Identifying Potential Solutions

- Creative approaches to problem solving
- Gap analysis
- Defining a new business model

Identifying Requirements for the New Business Model

- Presenting the business case and options for change
- Cost-benefit, risk and impact analysis
- Risk analysis and management

Accepting the Business Case

- Testing the system for user acceptance
- Managing the implementation of change and benefits realisation

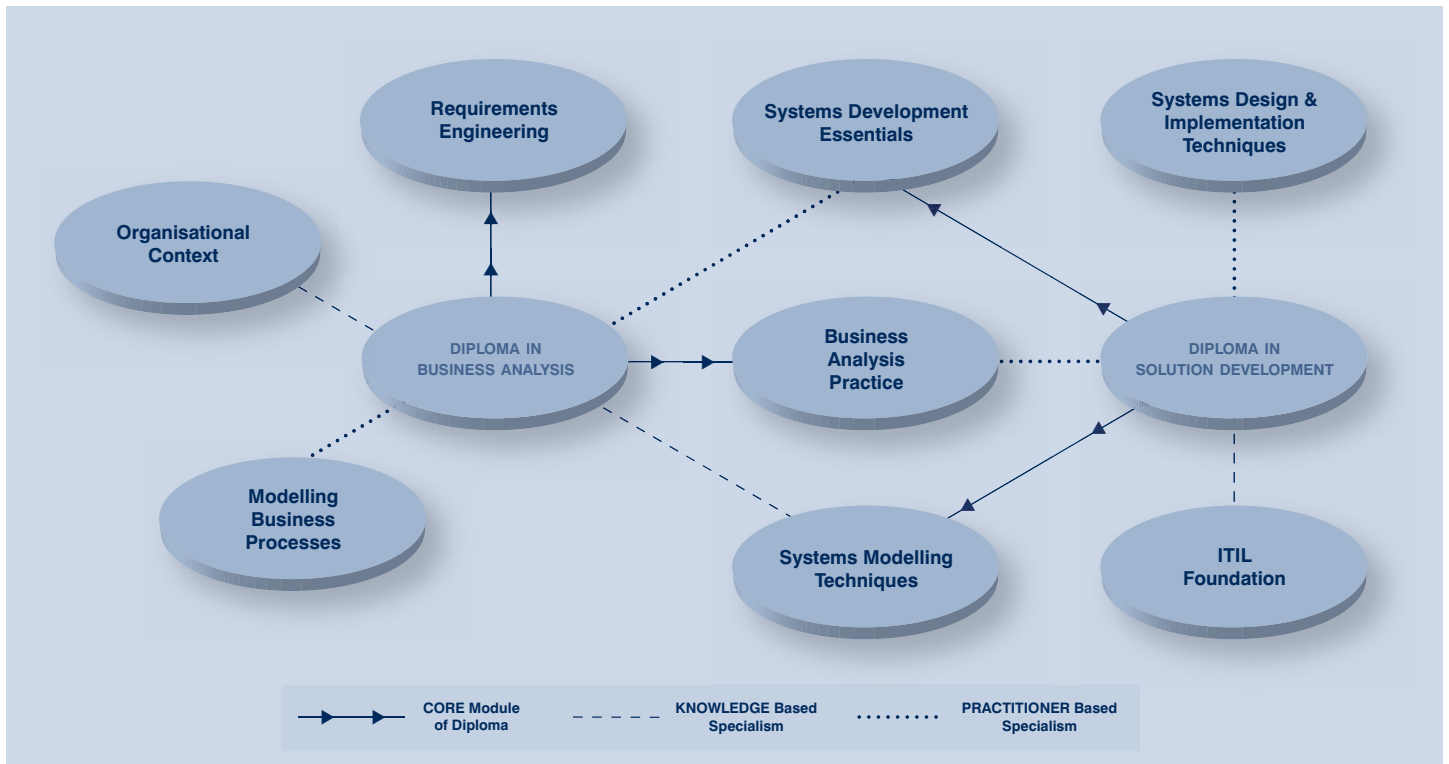
More Information

If you would like to discuss anything further, please email us at contact@tcc-net.com

For upcoming dates on our public schedule and prices, please visit our website at www.tcc-net.com

If you have four or more people to train and would like this course run in-house, please **call us** for further details.

Related TCC Training Courses



BAP201