

## Introduction

Business Analysis plays a pivotal role within an organisation, helping to identify business needs and determine solutions to business problems. The ISEB Diploma in Business Analysis is the international, industry-recognised qualification that truly demonstrates the knowledge, skills and capabilities to be an effective Business Analyst.

The Diploma is awarded on completion of written papers (one hour open-book) in two Core modules, one Knowledge-based specialist module and one Practitioner specialist module, followed by a face-to-face oral examination where candidates demonstrate their business, technical and interpersonal skills.



### INFORMATION SYSTEMS EXAMINATIONS BOARD (ISEB)

The Information Systems Examinations Board (ISEB) is the qualification and examination body which, as part of the British Computer Society, offers a wide range of qualifications in IT-related subjects.

## ISEB Diploma Learning Path

You can complete the following courses leading to the Diploma in any sequence. However we recommend starting with the core modules. You can book any of the courses individually or alternatively, choose our ISEB Diploma Passport - this includes training and examinations for all four modules with a discount on the overall cost. This can be purchased up-front or on a Pay As You Go basis.



**Accredited  
Examination Provider**

## Core Modules:

### BUSINESS ANALYSIS ESSENTIALS

**(3 DAYS)**

*This course will enable delegates to:*

- Demonstrate an understanding of business strategy and strategic analysis techniques
- Act as effective members of a team investigating an organisation's business systems with a view to recommending business improvements
- Apply techniques in order to analyse and model business systems
- Identify recommendations for business improvement
- Assist in the production of a rigorous business case covering the development and implementation of business changes
- Identify how business requirements may be supported by IT systems
- Prepare for the ISEB Certificate in Business Analysis Essentials Examination

### REQUIREMENTS ENGINEERING

**(3 DAYS)**

*This course will enable delegates to:*

- Understand the requirements life cycle:
  - elicitation
  - analysis
  - management
  - validation
- Understand problems of deriving a clear and acceptable requirements document
- Understand how to manage an evolving requirements document
- Prepare for the ISEB Certificate in Requirements Engineering Examination

(continued overleaf)

## Knowledge-based Specialism:

### ORGANISATIONAL CONTEXT

(2 DAYS)

*This course will enable delegates to:*

- Identify different types of business organisations
- Understand the advantages/disadvantages of the ways in which organisations can be structured internally
- Describe the work carried out by the key functional areas, including finance
- Interpret a Balance Sheet and Profit and Loss Account
- Explain legislative issues affecting information systems
- Apply investment appraisal, costing and cash flow forecasting techniques
- Prepare for the ISEB Certificate in Organisational Context Examination

## Practitioner Specialism:

### MODELLING BUSINESS PROCESSES

(2 DAYS)

*This course will enable delegates to:*

- Identify and model core business processes at both the organisational and operational levels
- Analyse activities within business processes
- Analyse managerial and performance aspects of activities and processes
- Evaluate and re-design business processes
- Measure the effectiveness of the change
- Prepare for the ISEB Certificate in Modelling Business Processes Examination

## Oral Examination

Having successfully passed the four required modules, candidates must then sit a 50 minute face-to-face interview-style oral examination with two ISEB examiners. This must be completed within one year of the result of the final module examination. Successful candidates will be awarded the ISEB Diploma in Business Analysis.

TCC organise Oral Examinations on behalf of candidates, with the option of attending a Preparation Day.

## More Information

If you wish to discuss anything further, please email us at [contact@tcc-net.com](mailto:contact@tcc-net.com)

For upcoming dates on our public schedule and prices, please visit our website at [www.tcc-net.com](http://www.tcc-net.com)

If you have four or more people to train and would like any of these courses run in-house, please **call us** for further details.